

**PATIENT NEWSLETTER MARCH 2023**

**The GP Surgery will be closed over Easter on the following date:**

**Good Friday 7th April 2023**

**&**

**Easter Monday 10th April 2023**

**We would like to wish all our patients a Happy Easter**

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***ST JOHNS MEDICAL CENTRE***

***01476 348 484***

STAFFING:

We are pleased to welcome to the Practice:

Megan Dunlop who has joined us as Nurse Lead

And we say sad farewell to:

Angela Hart – Practice Care Co-Ordinator

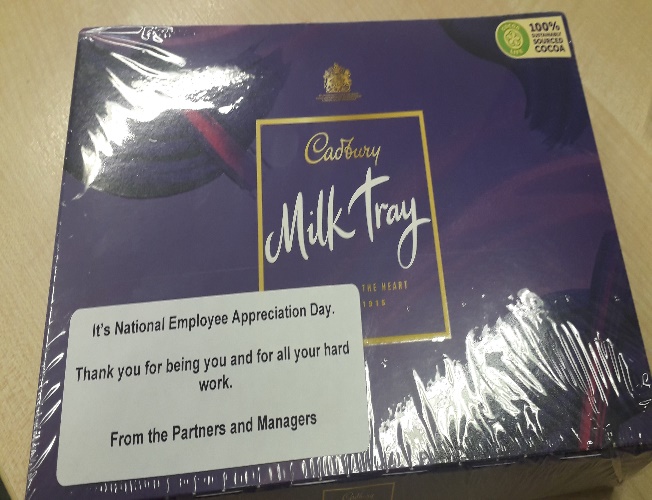
Shannon O’Neil – Medical Receptionist

Congratulations also goes to Amanda Graves who will be taking up the position of Prescription Clerk

**ON FRIDAY 3RD MARCH 2023 IT WAS NATIONAL EMPLOYEE APPRECIATION DAY.**

**AS A THANKS YOU TO ALL THE STAFF AT ST JOHNS MEDICAL CENTRE THE PARTNERS GAVE EACH MEMBER OF STAFF A BOX OF CHOCOLATES TO SHOW THEIR APPRECIATION FOR ALL THEIR HARD WORK AND DEDICATION.**

**STAFF APPRECIATION**



**HERE ARE A FEW COMPLIMENTS TO STAFF THAT HAVE BEEN SENT IN BY PATIENTS:**

* **COMPLIMENTS TO REBECCA FOR BEING SO QUICK AND THOROUGH WITH THEIR SAR REPORT.**
* **THANK YOU TO ALL ON RECPETION – WE ARE THE NICEST SURGERY PATIENT HAS BEEN AT – WE ARE ALL VERY KIND AND HELPFUL.**
* **THANK YOU TO DR SYDNEY – FOR ALL HIS HELP AND BEING VERY UNDERSTANDING AND NON-JUDGEMENTAL**
* **THANK YOU TO ALL STAFF – PRACTIONER WOULD LIKE TO SAY THEY LOVE WORKING WITH ALL OF US, SO PROFESSIONAL, HELPFUL AND ACCOMODATING. AMNADA WAS HELPFUL IN SORTING SOMETHING OUT FOR THEM EVEN THOUGH SDHE HERSELF WAS BUSY.**

**PATIENT PARTICIPATION GROUP (PPG)**

**The aim of PPG is to represent patients’ views, to support diversity and to work alongside the Practice to improve common understanding.**

**If you would like to be part of the PPG and attend meetings which are held every 3 months at the Practice, please enquire at Reception who can provide you with the information you need.**

**Alternatively, you can email the Practice Manager on:**

**Nicola.masson@nhs.net**

**APPOINTMENT LINE:**

**Once a referral has been made on your behalf by a member of staff you and you receive your letter you can contact the appointments line to find out when your appointment will be instead of contacting the Surgery on:**

**01522 573 200**

**General Information:**

**Currently the waiting times for routine MRI’s are standing at 6-8 weeks**

**The waiting times for Ultrasound Scans and X-Rays are standing at 6-10 weeks**

**Routine referrals to any speciality field at present are running on a wait of around 12-18 months.**

**ASK MY GP**

**7.30am – 12.00pm**

The Practice is continuing to use Ask My GP, however, when we are extremely busy, and the Clinicians have reached capacity this can be switched off earlier than anticipated.

If you require urgent attention and Ask My GP has been switched off, then please call 01476 348 848 and your request will be passed to the Duty Doctor for assessment.