# Practice Newsletter MEDICAL November 2023



#### **Online Services**

During your next visit to the GP surgery, speak to reception about accessing your GP health record on the NHS App.

You will be able to order repeat prescriptions, view consultation notes, letters, and test results at the touch of a button.

https://nhs.uk/helpmeapp





### Update your contact details

Please remember to update us if your contact details change.

It is also important to change your contact details on Ask My GP. You can do this by logging into your account and selecting the edit my details option.

#### Seasonal flu vaccination

This year's flu vaccine gives you the best possible protection against the flu viruses likely to be circulating this season. The vaccine protects people around you who are more at risk of serious flu illness, like babies and young children, older people and people with health conditions.

If you haven't booked your appointment, please contact reception on 01476 348484.



# Your surgery needs you!

Have you ever thought about joining our **Patient Participation Group?** 



## **Patient Participation group** (PPG)

Please ask a member of our Reception team for a patient participation group welcome pack.

Alternatively please email rebecca.davison8@nhs.net See for yourself

Access your GP records online

You can now access your GP records and check test results online. It's quick, easy and your information is secure.

Register for online services at your GP surgery or to find out more visit nhs.uk/GPonlineservices



89%

of patients say registering for online services was simple

\*Source: 2016 NHS England survey by Patient Online
Data sample taken from 22,031 respondents who
are currently using online services





85% say ordering prescriptions online is straightforward





\*Source: 2016 NHS England survey by Patient Online

Data sample taken from 22,031 respondents who are currently using online services

Ordering repeat prescriptions is the most actively used online service within all age groups.

60% of all people report using this service.

**90%** of people with long-term conditions believe that ordering repeat prescriptions online is easy

